

Productive remediation with Jira

After an incident in IT, a structured approach is essential to keep the damage to your enterprise down to a minimum. Remediation is therefore an essential part of every security strategy of an IT organization. The main goal is to precisely prepare and plan the re-establishment after crisis situations.

An effective remediation requires a complete overview of all subjects and areas of work relevant to the incident, so that a prioritization and allocation of responsibilities is ensured as soon as possible, while the re-establishment is in process.

Jira offers numerous functions to carry out a successful remediation. The integration of remediation workflows with workflows from the area of software development like bug fixing, function overviews or release management as well as the direct interface ticket system ensure a precise and systematic way of proceeding in crisis situations. That way, your enterprise quickly re-establishes productivity.



Atlassian functionality concerning remediation

- extensive workflow functions to display remediation planning
- ticket adjustments concerning automatic ticket generation
- status display for remediation tickets
- dashboards for all processes and weak points
- extensive reporting functionality

Our services for your remediation with Atlassian

- consulting concerning licensing and acquisition of your Atlassian licenses
- consulting and support from piloting to roll-out
- installation and implementation of Atlassian products
- masks, arrays, and workflows adjusted to your requirements
- definition and implementation of the roll and authorization concept
- scalable configuration of the Atlassian tools and add-ons
- implementation of all necessary reports and dashboards
- integration of Atlassian products into existing intranet solutions, realization of interfaces to databases
- trainings and workshops for users, key users, and administrators

Your advantages

- quicker reaction when problems occur
- quicker re-establishment of your productive environment
- improved internal, precise communication in crisis situations
- weak points can be identified quicker
- all remediation processes are centrally coordinated