

Successful ISO 9001 certification thanks to Jira and Confluence

Within the context of an ISO certification, documents and their regulated editing play an important role. Terms like document management, process map or process documentation, stand for documented methods, that meticulously determine, how documents are created, checked, released, marked, distributed and updated. The goal is to make the proper information available to all those involved in the process in a clear way and at the right time, so that they can make the right decisions and finish their task.



With Jira and Confluence, all relevant processes can be realized or supported by tools, so that giving proof of meeting all necessary requirements is simplified / which leads to a simplification of giving proof of meeting all necessary requirements. Therefore, the expenditure for certification audits can be significantly reduced.

Atlassian functionality concerning the ISO 9001 certification

- clear overview of all documents
- highly efficient search engine
- clearly regulated document availability through an ingenious permission system
- WYSIWYG editor, diverse formatting options
- replicability of all editing processes through status and automated versioning
- intuitive communication with comment and @mention functionality
- automated notifications (also via mail) for individually selectable content
- workflow functionality to manage document (work)flows
- automated archiving if required

Our services for your ISO 9001 certification with Atlassian

- consulting concerning licensing and acquisition of your Atlassian licenses
- consulting and support from piloting to roll-out
- installation and implementation of Atlassian products
- masks, arrays, and workflows adjusted to your requirements
- definition and implementation of the roll and authorization concept
- scalable configuration of the Atlassian tools and add-ons
- implementation of all necessary reports and dashboards
- integration of Atlassian products into existing intranet solutions, realization of linkage to databases
- trainings and workshops for users, key users, and administrators

Your advantages

- easy document editing for users through comfortable tools
- standardization of all processes via tool-based realization of all requirements and processes
- simplification of audit procedures
- successful (re-)certification thanks to tool support