

Smooth change management with Jira and Confluence

Change management guarantees for changes to be implemented in a smooth and sustained way. Whether you need to just conduct a simple process change or a strategic reorganization in your enterprise: Any change you want make includes projects, activities, measures, and tasks that must be coordinated. At the same time, you must take your employees' skepticism into consideration, who might be highly critical of any changes and actively include them into the change processes.

Change management solutions are therefore a critical success factor concerning complex plans. Jira's change management allows you to systematically determine, evaluate and track any changes as well as to plan and manage their realization. Changes can be discussed with and between those affected by them, so that a high acceptance level can be achieved even during the change process. With Jira Service Desk, all necessary functions to process change requests are available to you. The whole documentation as well as the simultaneous editing of documents is massively simplified with the aid of Confluence.



Atlassian functionality concerning change management

- creation and processing of change requests by all employees
- central place for all information like consequences, urgency, and risk evaluation
- overview to show all dependences and responsibilities at a glance
- safe communication functionality for internally discussing the changes
- workflows to evaluate and approve or reject requests
- reporting and dashboards for monitoring the status and realization of changes
- central result documentation concerning all implemented changes

Our services for your change management with Atlassian

- consulting concerning licensing and acquisition of your Atlassian licenses
- consulting and support from piloting to roll-out
- installation and implementation of Atlassian products
- masks, arrays, and workflows adjusted to your requirements
- definition and implementation of the roll and authorization concept
- scalable configuration of the Atlassian tools and add-ons
- implementation of all necessary reports and dashboards
- integration of Atlassian products into existing intranet solutions, realization of interfaces to databases
- trainings and workshops for users, key users, and administrators

Your advantages

- minimized risk concerning change processes
- sped-up processing
- improved overview of all upcoming changes
- higher acceptance by early inclusion of those affected